



Dr Thomas Sepp
Chief Claims Officer

Member of the Board of Management Allianz Global Corporate & Specialty SE

Personal details

Date of birth: November 18, 1967

Nationality: German

Education

Thomas studied Industrial and Business Engineering at Technical University of Karlsruhe, Germany, majoring in Statistics and Operations Research. He then went on to attain a PHD in Public Administration (Hospital Management) at the Vienna School of Business.

Professional career

1996 – 2009

McKinsey & Company

Starting his career as a Consultant in the insurance practice, Thomas later led both the German Insurance Practice and the European P&C Pricing Service Line, and was part of the European Insurance Practice Leadership Team. In London, he led the UK Insurance Group. He also served several insurance companies in Europe and the US, as well as Broker and Bancassurance clients.

2009 – 2014

Zurich Insurance Group

Served in several senior group roles, first as Chief Operating Officer & Head of Strategy, European General Insurance and later as Global Chief Claims Officer, General Insurance. He was also Director in entities including Zurich Insurance Plc, the company's pan European Risk Carrier.

2014 – 2017

Allianz SE

As Deputy Head Global P&C, he led Global P&C's Underwriting and Performance Management staff across retail and commercial lines. During this time he also developed and implemented the "Technical Excellence P&C" strategy, a pillar of Allianz's Renewal Agenda, launched the Group's Technical Price Certification Program and established strategic focus on MidCorp Business.

2018 – 2019

Allianz Re

As Head of MidCorp Business he oversaw the introduction of a new, digitalized business model that allows OEs to systematically upgrade local capabilities and drive profitable growth in MidCorp.

2019 – 2020

Allianz Global Corporate & Specialty SE (AGCS)

As Chief Underwriting Officer Corporate and Member of the Board of Management, he was responsible for Alternative Risk Transfer, Energy and Construction, Financial Lines, Liability and Property underwriting portfolios, plus Allianz Risk Consulting and Global Portfolio Management.

Since 2020

Appointed as Chief Claims Officer in July 2020, a re-established role on the Allianz Global Corporate & Specialty SE (AGCS) Board of Management. Thomas leads AGCS's claims function, overseeing all aspects of Claims within the business including, for example; technical excellence, customer experience and claims analytics.