

DISCLOSURE NOTICE

Full Name: **Allianz Global Corporate & Specialty South Africa Limited (“AGCS”)**
FSP Number: **16722**
Registration number: **1961/000150/06**
Physical address: **The Firs, 2nd Floor, Office 202, 32A Cradock Avenue, Rosebank, 2196**
Postal Address: **PO Box 62228, Marshalltown, 2107**
Telephone: **+2711 214 7900**
E-mail: **CommunicationsAfrica@allianz.com**
Webpage: <https://www.agcs.allianz.com/global-offices/africa.html>

AGCS has Professional Indemnity insurance cover

AGCS has a documented conflict of interest management policy as well as gift register which is available upon request.

Moonstone Compliance (Pty) Ltd is AGCS’ Compliance Officer and is represented by:

Nicholette McClure
H/O: + (27) 21 883 8000 F: 086 6151122 C: + (27)824576444
nmclure@moonstonecompliance.co.za
25 Quantum Street, Technopark, Stellenbosch
Fax: **+2721 883 8005**
Website: www.moonstone.co.za

Claims Procedure

On the happening of any event, which may result in a claim under the policy, please notify your intermediary (if applicable as indicated on your policy disclosure notice) alternatively, the AGCS contact indicated on your policy disclosure notice or, you could obtain the contact details by dialling the following telephone number **+27 11 214 7900**. Our claims email is Claimsafrika@allianz.com

Complaints to be addressed to:

Name: **Kristin Van Niekerk**
Telephone: **+2711 214 7951**
e-mail Address : kristin.vanniekerk@allianz.com

A complaints resolution process can be requested from our office on the above-mentioned contact details.

If the matter is not resolved to your satisfaction, you may address your queries to the Ombudsman for Financial Services Providers and/or the Ombudsman for short-term insurance:

The Office of the Ombud for Financial Services Providers to be contacted on:

Sussex Office Park, Ground Floor, Block B
473 Lynnwood Road Corner Lynnwood Road & Sussex Ave, Lynnwood, 0081
Telephone: **+27 12 762 5000 / +27 12 470 9080**
Facsimile: **+27 86 764 1422 / +27 12 348 3447**
E-mail Address: info@faisombud.co.za
Website: www.faisombud.co.za

Ombudsman for Short Term Insurance

Sunnyside Office Park, 5th Floor, Building D, 32 Princess of Wales Terrace, Parktown
P O Box 32334 Braamfontein, 2017
Telephone: **+27 011 726-8900**
Facsimile: **+27 011 726-5501**
Sharecall: **0860 726 890**
E-mail Address: info@osti.co.za

AGCS is authorised to provide advice and intermediary services in terms of the following categories:

1.	Category I	Advice	Intermediary Service
	Short-term Insurance: Commercial Lines	X	X

	Short-term Insurance: Personal Lines	X	X
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