

Allianz  Partners

Allyz,
the new
travel
experience

www.allyz.com



Allianz Partners has launched a one-stop-shop for travel convenience

Travel Companion Platform one-stop-shop for convenience travel safer, effortlessly while making the most of their holidays!



Exciting hints about the destination

Exciting hints about the destination related to customer's moods helping them figure out the unexpected



Opportunity to feel in control

Opportunity to feel in control and even more able to anticipate concretely what the country will offer and what they will do



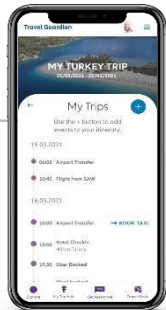
Truly useful convenient services

Convenience services, personalized, available all along the way and not redundant with what they can already have with their insurance or traditional travel players

Apart from insurance, Allyz provides a set of five key features to its users

Deep-dive on Allyz key features and main value to users

1
Wallet



2
Safety & security

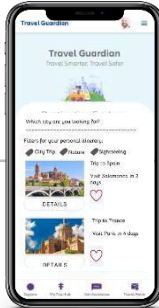


2

Safety & security

- Save all your trip details (e.g., flight number, departure time) in one place to keep the perfect overview over all your information
- Automatically add flight bookings (e.g., based on e-mail or booking reference)
- Receive updates on your trip (e.g., gates, check-in alerts) to stay well informed without actively having to seek travel information

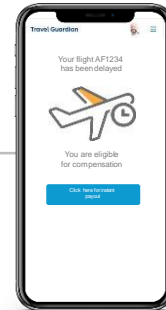
3
Activity explorer



4

Automated flight claims

- Explore itineraries and activities to make your trip unforgettable
- Learn about main sights at destination
- Book activities during your trip (e.g., walking tours, spa visits, ...) to enjoy a holistic travel experience



5
Health



- Get automatically notified if you are eligible for compensation for a delayed flight & receive instant payout (only in some cases)
- Get free lounge access for delayed flight bookings to ease your travel

- Chat-bot to check medical symptoms
- Live-chat or phone call with a doctor
- Find hospitals or doctors around you
- Medical terms translation feature

All features are made accessible to customers based on user account type

	Key features	Visitor	Registered user	Service Bundle	Insurance with opt-in to Service Bundle	
1	Travel Wallet	Wallet	Trip organization with trip card and wish list			
		Lounge access			Airport lounge access in case of flight delays for flights in wallet	
		Push alerts		Dynamic & geolocated real time travel, safety and security alerts		
2	Safety & security		Safety and security information on destinations, including COVID-19 updates			
3	Activity explorer	Desitnation-specific itinerary preview	+ Saving itineraries			
4	Automated flight claims	Basic check on eligibility for claim	+ Flightright automatic reminder on eligibility			
5	Health	Symptom checker	+ Unlimited doctor chat	+ Tele-advice + guided care	Tele-consultation	
		24/7 Assistance			+ 24/7 Allianz Assistance services (hotline, chat, ...)	
		TravelSmart features	Medical translator		+ Policy information access	
Insurance	Customer Care	Basic e-mail and chat based service offer	+ Phone access	+ OneClaim portal access		
	Travel Insurance				Travel insurance with integrated booking journey	

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See you
on Allyz!

www.allyz.com