

Media release

ALLIANZ PARTNERS LAUNCHES MENTAL WELLBEING APP – A PROACTIVE APPROACH FOR INTERNATIONAL STUDENTS

Auckland, September 30 2021

Today, Allianz Partners, along with strategic partner Uprise has announced a pilot programme designed for international students with the University of Auckland for a new Mental Wellbeing app.

The Allianz Care Mental Wellbeing App will be available to eligible international students who hold a current Studentsafe policy. It is being trialled at the University of Auckland and will be available more widely next year to international and domestic students across New Zealand.

Taking a pro-active approach to mental wellbeing, the app is an early intervention tool that offers eligible international students a mental wellbeing coach in their pocket. The science-based, proactive approach is designed to help students build resilience, optimism and a stronger mindset.

As international students continue to navigate more uncertainty in their study plans due to COVID-19, the app comes at a time of surging demand for mental health support services in the education sector across New Zealand.

Kevin Blyth, Chief Executive Officer, Allianz Partners says, “It’s been a challenging 18 months with the instability from COVID-19 leaving many international students feeling uncertain about the future. For Allianz Partners and our university partners, the mental wellbeing of our international students is a top priority. It has never been more important to support students in a way that is both engaging and accessible,” says Blyth.

Blyth says the app was a timely expansion of the suite of digital health and wellbeing services offered by Allianz Partners and reflects the business’s global ambition to meet a growing demand in digital health services.

Eligible international students will have access to evidence-based programmes that puts personalised tools at their fingertips. The Allianz Care Mental Wellbeing App provides eligible students with direct access to:

- **A wellbeing assessment** to evaluate symptoms and stress levels.
- **Mental fitness training** to learn skills on building mental strength
- **Links to crisis support hotlines** for immediate help

The app is free to download and there is no additional cost for using the app.

Studentsafe is a medical and travel insurance product, issued and managed by Allianz Partners New Zealand in collaboration with Mercer Marsh Benefits.

Ends

The Allianz Care Mental Wellbeing App, including any services arranged via the app are provided, managed and administered by Uprise Services Pty Ltd ACN 610 179 229. Uprise's terms are located here <https://uprise.co/terms>.

The Studentsafe Policy is issued and managed by AWP Services New Zealand Limited trading as Allianz Partners, Level 3, 1 Byron Avenue, Takapuna, Auckland 0622 and underwritten by The Hollard Insurance Company Pty Ltd ABN 78 090 584 473 (Incorporated in Australia), Level 26, 188 Quay Street, Auckland 1010.

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Allianz Partners is a world leader in B2B2C insurance and assistance, offering global solutions that span international health and life, travel insurance, automotive and assistance. Customer driven, our innovative experts are redefining insurance services by delivering future-ready, high-tech high-touch products and solutions that go beyond traditional insurance. Our products are embedded seamlessly into our partners' businesses or sold directly to customers, and are available through four commercial brands: Allianz Assistance, Allianz Automotive, Allianz Travel and Allianz Care. Present in over 75 countries, our 19,400 employees speak 70 languages, handle over 58 million cases each year, and are motivated to go the extra mile to offer peace of mind to our customers around the world.

For more information, please visit: www.allianz-partners.com

About Allianz Partners New Zealand

Based in Auckland, we specialise locally in providing and managing assistance services, travel insurance, event insurance, student insurance and pet insurance through our New Zealand and international business partners. Our strength lies in combining the solidarity and trust that comes with being part of an established global organisation with the local expertise of our New Zealand team. Allianz Partners issues and manages insurance on behalf of a number of partners, travel agents and brokers.

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