

NORTH AMERICA

Aviation leadership team



David Warfel
Regional Head of Aviation,
North America

Underwriting



Nick Pooley
Regional Head of Major Risks
and Airlines, NA



Howard Hamilton, CPCU
Executive Underwriter



Joshua Ray
General Aviation Team
Leader Eastern Region



Jim Hyatt
Head of Aviation, Canada



Frank A. Sapio, CPCU
Regional Head of Claims -
North America

Claims



Cristina M. Schoen, ESQ
Director- Airline Claims US



Kevin W. Murphy, ESQ
Director, Aviation Products &
Major Case Unit



Doug Wicks
Director – Aviation Claims, Canada



Carmen L.c. Paul, ESQ
Manager, Airline Claims US



John Nowicki
General Aviation and Airline
Claims Manager