

COVID-19 CORONAVIRUS RISK BULLETIN FOR PROPERTY OWNERS

ALLIANZ RISK CONSULTING

In this business climate, companies must ensure that they are adequately protecting their customers/clients, on-site vendors/contractors and other third-parties including family members of employees from harmful exposures such as COVID-19.

One must complete a thorough review of how their business interacts with all non-employees. Is the "Duty of Care" to proactively prevent contact with this communicable disease implemented using the most current prudent practices provided by the Centers For Disease Control and Prevention (CDC), World Health Organization and the Local Health Department?

Proactively engaging in COVID-19 business practices will help prevent negligence from failure to protect third-party entities and Brand Protection.

- In the effort to protect your guest or customer, vendors and contractors and all other non-employees from contracting COVID-19, one should be deploying the most current guidelines provided through the World Health Organization and CDC. <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>
- Follow the crisis management plan rolled out specifically by the Crisis Team and follow CDC Guidelines per <https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>
- Restrict or limit access into the workplace/retail space without decreased risk of exposure protocols in place. According to the CDC, the spread of COVID-19 occurs when people are in close contact (less than 6 feet) with an infected person. Some basic steps that could be taken are:
 - Provide the customer with additional napkins or tissues to use when they cough or sneeze.
 - Make sure alcohol-based hand sanitizer (at least 60% alcohol) is available for customers to use.
 - Be sure to clean and sanitize any objects or surfaces that may have been touched.
- Practice Social Distancing which may include restricting group meetings in favor of video conferencing or other avenues and Personal Hygiene Practices in accordance to CDC.
- Sanitizing Stations – In addition to using the wash stations, make sanitizing stations available at the lobby entrance.
- Sanitizing And Disinfection Policy for commonly touched items. Remove non-essential touch items to reduce risk of exposure and need for the frequent disinfecting of the objects.

Refer to the following recommendations by:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

<https://www.cdc.gov/coronavirus/2019-ncov/communication/videos.html>

Other resources:

www.cdc.gov

www.who.int

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>

<https://www.nih.gov/news-events/news-releases/new-coronavirus-stable-hours-surfaces>

<https://www.nuco.com/fcs/2020/03/03/pandemic-checklist/>

<https://www.canada.ca/en/services/business/maintaingrowimprovebusiness/resources-for-canadian-businesses.html>

QUESTIONS OR COMMENTS?

PLEASE CONTACT

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